

## Welcome, this is the Accessibility Statement of the Radiation and Nuclear Safety Authority (STUK)

This Accessibility Statement applies to the service, webstore of STUK, <https://kauppa.stuk.fi/kauppa/en/> and has been prepared / updated on 3.10.2025. The service is subject to the Act on the Provision of Digital Services, which requires that public online services must be accessible.

We have assessed the accessibility of the service ourselves.

### Accessibility of the service

The e-service meets all accessibility requirements.

### Did you notice an accessibility problem with our digital service? Let us know and we'll do our best to fix it

#### Report using the e-form

Need help using the service? Contact us using the contact form.

<https://kauppa.stuk.fi/kauppa/en/palaute>

#### Report using e-mail

[radonlaboratorio@stuk.fi](mailto:radonlaboratorio@stuk.fi)

#### Report using other ways

On web page <https://kauppa.stuk.fi/kauppa/en/palaute>, tick the box "Please contact me".

Call the STUK switchboard +358 9 759 881. The call centre has information on experts who are responsible for specific types of radon issues.

E-mail [stuk@stuk.fi](mailto:stuk@stuk.fi), from where the STUK Registry will direct your question to the experts.

More contact channels can be found in STUK's online services accessibility statement:

<https://stuk.fi/en/accessibility-statement>.

### Regulatory Authority

If you notice any accessibility problems on the site, please first provide feedback to us, the site administrators. It may take up to 14 days for us to respond. If you are not satisfied with the response you receive, or if you do not receive a response at all within two weeks, you can report the situation to the [Regional State Administrative Agency for Southern Finland](#) (opens in a new window). The Regional State

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#### STUK

SÄTEILYTURVAKESKUS  
STRÅLSÄKERHETSCENTRALEN  
RADIATION AND NUCLEAR SAFETY AUTHORITY

Osoite / Address | Laippatie 4, 00880 Helsinki  
Postiosoite / Postal address | PL / P.O.Box 14, FI-00811 Helsinki, FINLAND  
Puh. / Tel. (09) 759 881, +358 9 759 881 | Fax (09) 759 88 500, +358 9 759 88 500 | [www.stuk.fi](http://www.stuk.fi)

Administrative Agency for South Finland's page explains exactly how to make a complaint and how the matter will be handled.

### **Contact information to Regulatory Authority**

The Regional State Administrative Agency for South Finland

<https://www.webaccessibility.fi/accessibility-overview/>

e-mail [saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)

Tel. switchboard 0295 016 000